



## Import Customs Guide **MALAYSIA**

Information from FIDI Asia

# Import Customs guide MALAYSIA



FIDI ACCREDITED  
INTERNATIONAL  
MOVER



**The global quality standard for international moving.**

The FAIM label is your global assurance for a smooth, safe and comprehensive relocation process.

GOODS	DOCUMENTS REQUIRED	CUSTOMS PRESCRIPTIONS	REMARKS
<b>Used Household Goods</b>	<ul style="list-style-type: none"> <li>▪ Copy Airway Bill.</li> <li>▪ OBL (express release preferred)</li> <li>▪ Copy of packing list.</li> <li>▪ Passport copy of shipper with photograph.</li> <li>▪ Copy of work permit and/or letter of employment confirming employment in Malaysia.</li> <li>▪ Identity card (IC) front &amp; back for returning Malaysian.</li> <li>▪ Copy of work permit or letter of employment from origin country from returning Malaysian.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Duty free for used personal and household goods, provided:</li> <li>▪ The shipper is the owner of the goods.</li> <li>▪ They have been in the owner's use and possession for a period of not less than 6 months.</li> </ul>	<ul style="list-style-type: none"> <li>▪ All PHE may be subject to 100% customs examination.</li> <li>▪ Customer need not be present when goods arrive.</li> <li>▪ Packing list must tally with goods packed.</li> <li>▪ All necessary documents with customer contact address and also stating if shipment is D/D or D/P, must be despatched well in advance to avoid delays.</li> <li>▪ Consign goods to shipper c/o destination agent.</li> <li>▪ Notify to Destination agent.</li> </ul>
<b>Used personal and household goods - Diplomats/Embassy</b>	<ul style="list-style-type: none"> <li>▪ Malaysian Customs form N°1 (8 copies).</li> <li>▪ Letter of authority.</li> <li>▪ OBL.</li> <li>▪ Packing list.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Duty free entry.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Only authorised persons from Embassy can sign documents.</li> <li>▪ Documents must be endorsed by the Embassy and after, be approved by the Ministry of Foreign Affairs before goods can be cleared. Can take 2-3 weeks.</li> </ul>
<b>New furniture, new personal and household goods</b>	<ul style="list-style-type: none"> <li>▪ Original invoice with value stated.</li> <li>▪ Malaysian customs form N°1.</li> <li>▪ Letter of authority.</li> <li>▪ OBL.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Subject to payment of customs duty.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Inform destination agent if items are new, to avoid any delay.</li> </ul>
<b>Antiques</b>	<ul style="list-style-type: none"> <li>▪ Requires import permit from National Museum applied by owner himself.</li> </ul>		

<b>GOODS</b>	<b>DOCUMENTS REQUIRED</b>	<b>CUSTOMS PRESCRIPTIONS</b>	<b>REMARKS</b>
<b>Precious metal objects</b>		<ul style="list-style-type: none"> <li>Subject to payment of customs duty.</li> </ul>	<ul style="list-style-type: none"> <li>Type of objects needs to be known.</li> </ul>
<b>Presents &amp; Souvenirs</b>		<ul style="list-style-type: none"> <li>Same as above.</li> </ul>	<ul style="list-style-type: none"> <li>Whether goods are subject to payment of customs duty is up to the discretion of the customs.</li> </ul>
<b>Motorcars, motor cycles, vehicles</b>	<ul style="list-style-type: none"> <li>Original registration card/certificates of the vehicle.</li> <li>Original insurance certificate.</li> <li>Original invoice (for new vehicles).</li> <li>Original import permit.</li> <li>Original B/L.</li> </ul>	<ul style="list-style-type: none"> <li>Motor vehicles are subject to import duties and taxes ranging from 150% to 300% depending on the cc.</li> </ul>	<ul style="list-style-type: none"> <li>The owner must obtain his own permit from the Malaysian Ministry of International Trade before importation of the vehicle.</li> </ul>
<b>Machines, appliances and equipment</b>	<ul style="list-style-type: none"> <li>Original invoice with value stated for items less than 6 months old. The customer is advised to keep the document in case it is requested by customs authorities during the clearance process.</li> <li>Malaysian customs form N°1.</li> <li>Letter of authority.</li> <li>OBL.</li> </ul>	<ul style="list-style-type: none"> <li>Subject to payment of customs duty.</li> <li>Request to know type of machine/appliance and equipment, as import permit may be required.</li> </ul>	<ul style="list-style-type: none"> <li>Malaysia uses 220-240 volt electricity.</li> </ul>
<b>Telecommunications equipment</b>	<ul style="list-style-type: none"> <li>Import permit required from Telecom Malaysia before such goods are imported.</li> </ul>	<ul style="list-style-type: none"> <li>To apply for permit, fax details to your agent: <ul style="list-style-type: none"> <li>Model/type.</li> <li>Serial number.</li> <li>Country of origin.</li> <li>Reasons for importing into Malaysia.</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>This includes fax machines, cordless phones, cellular phones, modems, answering machines etc.</li> </ul>
<b>Alcohol</b>		<ul style="list-style-type: none"> <li>Alcohol is subject to high duties/taxes in Malaysia.</li> <li>Duties/taxes vary from 150% to 250% (estimated) of value of goods, or about US\$ 30 – US\$50 per litre, depending on the alcoholic contents.</li> <li>The same process apply for diplomats.</li> </ul>	<ul style="list-style-type: none"> <li>There is no tax free allowance for alcohol arriving in unaccompanied shipments. <ul style="list-style-type: none"> <li>If a shipper wishes to import alcohol a separate inventory needs to be done detailing each bottle (brand, country of origin, alcohol content, and container size) and that inventory submitted to the</li> </ul> </li> </ul>

GOODS	DOCUMENTS REQUIRED	CUSTOMS PRESCRIPTIONS	REMARKS
		<p>Contact your local embassy/local destination agent for information prior to shipping.</p>	<p>destination agent so that they can apply for an import permit.</p> <ul style="list-style-type: none"> <li>▪ This can take several weeks and is not always approved.</li> <li>▪ It is strongly recommended that shippers do not include alcohol in their shipments.</li> </ul>
<p><b>Firearms, dangerous weapons, imitation firearms and fireworks, explosives, foodstuffs</b></p>		<ul style="list-style-type: none"> <li>▪ Importation prohibited unless special authorisation is obtained.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Mandatory death sentence if convicted for illegal possession of firearms.</li> <li>▪ Swords require an import permit applied for by owner.</li> </ul>
<p><b>Plants</b></p>	<ul style="list-style-type: none"> <li>▪ Airway Bill.</li> <li>▪ Original import permit.</li> <li>▪ Original health certificate.</li> </ul>	<p>Subject to payment of customs duty.</p>	<ul style="list-style-type: none"> <li>▪ Must get approval from the Ministry of Agriculture and need to be sent as a separate shipment.</li> </ul>
<p><b>Pets</b></p>	<ul style="list-style-type: none"> <li>▪ Require health certificate or veterinarian certificate from origin country.</li> <li>▪ Need details to apply import permit: <ul style="list-style-type: none"> <li>▪ Age/breed/sex/colour.</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>▪ The following breeds are prohibited to enter/be imported into the country: <ul style="list-style-type: none"> <li>▪ Dogo Argentina, Fila Brazilziro, Japanese Tosa, Pit bull Terrier and American Pit Bull.</li> </ul> </li> <li>▪ The following breeds can enter/be imported into Malaysia under special permit approve from the government veterinary prior arrival in KLIA: <ul style="list-style-type: none"> <li>▪ German Shepherd, Dobermann, Rottweiller, Belgian Shepherd, East European Shepherd, Bull Mastiff, Bull Terrier and Canary Dog.</li> </ul> </li> <li>▪ Documents require for application for this special permit is as follows: <ul style="list-style-type: none"> <li>▪ Must not be less than six months at the time of importing.</li> <li>▪ Require micro chipped proof.</li> <li>▪ Owner local address (the residence here must be available for veterinary inspection).</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>▪ Allow at least three working weeks for the government veterinary doctor to processing the approval of the permit.</li> <li>▪ An import permit is required and must be obtained before arrangements can be made to forward the pets. The following information must be communicated in order to obtain the permit: <ul style="list-style-type: none"> <li>▪ Name of the pet/breed/sex/colour/age and copy of health certificate.</li> <li>▪ Name of owner and local contact.</li> <li>▪ Arrival date of the pet.</li> <li>▪ Whether pet will be travelling as cargo or with the owner.</li> </ul> </li> <li>▪ Quarantine at government quarantine station upon arrival for 7 days.</li> <li>▪ House quarantine (subject to approval of the veterinary at the quarantine station, which has to be applied by owner during his visit to the pet).</li> <li>▪ Quarantine period is 7 days. It is required to</li> </ul>

GOODS	DOCUMENTS REQUIRED	CUSTOMS PRESCRIPTIONS	REMARKS
		<ul style="list-style-type: none"> <li>▪ Letter from the owner confirming the following:               <ul style="list-style-type: none"> <li>▪ Dog is family pet.</li> <li>▪ Dog is not for breeding or for sale.</li> <li>▪ Dog will be kept in the compound at all times.</li> <li>▪ Dog will be muzzled and leashed when not in the compound.</li> <li>▪ Two copies of latest picture of the pet.</li> </ul> </li> </ul>	<p>report well in advance in order to book kennel/quarantine space.</p>
<b>Video tapes</b>	<ul style="list-style-type: none"> <li>▪ Titles and story of tapes/CDs.</li> <li>▪ Duration.</li> <li>▪ Actor names.</li> <li>▪ Genre.</li> </ul>		<ul style="list-style-type: none"> <li>▪ All videotapes and CDs can be subject to censorship through the Government Film Censor Board, which will view all tapes/CDs before release.</li> <li>▪ This will take approximately two to three weeks without any guarantee of return if not allowed to be viewed in the country.</li> <li>▪ A fee of US\$3.00 per tape will be charged for this service.</li> <li>▪ Instances of this happening are rare however shippers need to be aware that it may happen.</li> </ul>
<b>Prohibited importation</b>		<ul style="list-style-type: none"> <li>▪ Narcotics, drugs e.g. opium, heroin, morphine and marijuana.</li> <li>▪ Goods of South African or Israeli origin.</li> <li>▪ Obscene and pornographic materials.</li> <li>▪ Daggers and flick-knives.</li> </ul>	<ul style="list-style-type: none"> <li>▪ For possession of drugs, there is a mandatory death sentence.</li> <li>▪ The Malaysian Government does not differentiate between hard and soft drugs. The penalties are the same.</li> </ul>
<b>Solid wood packing material</b>		<ul style="list-style-type: none"> <li>▪ With effect from October 2009, please indicate "ISPM NO. 15 - Certificate is compulsory to be provided" in your PO if the goods are to be packed with wood (using pallet, crating or similar).</li> <li>▪ Overseas suppliers are to ensure the wood is properly treated.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Treatment of WPM should be done only by accredited treatment companies or service providers registered under Malaysian Fumigation Accreditation Scheme (MAFAS).</li> <li>▪ All WPM should be marked to certify that it has been subjected to an approved treatment.</li> <li>▪ The markings in any colour except red and</li> </ul>

GOODS	DOCUMENTS REQUIRED	CUSTOMS PRESCRIPTIONS	REMARKS
			<p>orange should be permanent and no stickers are allowed.</p> <ul style="list-style-type: none"> <li>▪ Inform your suppliers to ensure that the WPM is treated prior to importation.</li> </ul>



## The FIDI Global Alliance

---

Tel.: +32 2 426 51 60  
Email: [fidi@fidi.org](mailto:fidi@fidi.org)

[www.fidi.org](http://www.fidi.org)