



Caracas, September 24th, 2021.

Dear valued Customers and Partners:

This letter provides formal notification about Venezuela's monetary reconversion, and it will enter circulation on October 1st. In such a way that Venezuelan Banks transfers, online banking, main offices, banking agencies and as well as all financial systems will be affected by this issue from September 30th to October 1st. Enforcement measures being taken by the Government and Venezuela's Superintendent of Banks (Sudeban).

There are several points that should be taken into consideration to avoid any inconvenience:

- Starting from September 28th. Based on previous processes of monetary reconversion. The bank platforms might not work while the new coinage is updated.
- During this period of unavailability of the banking system we will be unable to issue payments to our service providers at port, airport, and our import/export tasks will be greatly delayed until the system is reestablished.
- We estimated the financial system will be reestablished by October 4th. (Changes may apply)
- Appropriate provision has been made to manage the sequence of incoming and outgoing payments as may be required. This significantly reduces the risk of late payments.

Thank you for your time and consideration.

Sincerely,

JJ Mari TEAM