



APPLY TO FIDI STEPS AND BENEFITS



A world of
services designed
for your business!



FIDI

FIDI is a Global Alliance of 600 FAIM quality certified international moving and relocation companies covering over 100 countries. Our Affiliates provide quality accredited service from origin to destination, every time.

The FAIM Quality certification is unique in the moving industry. All FIDI Affiliates must obtain and maintain FAIM Accreditation on a continual basis. FAIM is independently audited by the highly reputable global accountancy firm EY.



WHY CHOOSE FIDI?

Do you want to:

- ✓ Expand your network?
- ✓ Attract industry leaders to pick you as their moving partner?
- ✓ Compete and win corporate and RMC business?
- ✓ Stand out from the competition?
- ✓ Prove your attention to quality to your customers?
- ✓ Access training, resources and the latest industry analysis to position your company at the forefront of the industry?

If the answer to the above is YES, FIDI membership will bring this and a lot more.

INVESTING IN FIDI AFFILIATION WILL GIVE YOU THE EDGE TO STAND OUT AHEAD OF YOUR COMPETITION AND WIN MAJOR CONTRACTS.



DO YOU QUALIFY FOR FIDI MEMBERSHIP?

To qualify as a FAIM Applicant you must meet the basic requirements below:

1. Comply with FIDI Regulations once accredited
2. Operate in inter-continental moving services and have been doing so continuously for at least the previous 2 years prior to application
3. Perform a minimum of 10 inter-continental moves per year (acting as the booker)
4. Have appropriate and adequate insurance cover in place as evidenced by the Insurance Declaration signed by the Applicant's insurance company or insurance broker
5. Sign the FIDI Anti-Bribery, Anti-Corruption Charter (ABC) and the Anti-Trust Charter (ATC)
6. Be financially healthy (your financial health will be audited by EY during the application process)



STEP BY STEP

FAIM APPLICATION PROCEDURE

1. Purchase the FAIM documentation (1000 EUR).
2. The FAIM Documentation provides a self-assessment, allowing you to identify any shortfalls so that new measures can be implemented to fulfill the criteria. Once you are ready, you will submit FAIM Pre-audit documentation to the FAIM Coordination Centre (FCC).
3. The auditors will perform pre-requisite checks and you will enter into a 28 day objection phase*.
4. An EY auditor will perform the FAIM Audit, known as the compliance procedure.
5. Once you pass the FAIM compliance procedure successfully, the final step is to pay the FIDI entrance and membership fees, you will then be published as a FIDI Affiliate and be granted unlimited access to FIDI's services and resources.

* 28 day period for existing Affiliates to lodge any objections about your potential FIDI Affiliation (the objection can only relate clear evidence that you do not fulfill FAIM requirements or comply with the FIDI Statutes.)



FIDI OFFERS A WORLD OF SERVICES TO HELP YOUR BUSINESS THRIVE

FIDI Membership gives you access to a range of FIDI Services including:

FASI – FIDI Affiliates Secured Invoices –
Offers recovery of unpaid invoices when using fellow FIDI partners so that you can focus your energy on new business instead of debt collection.

PAYMENT PROTECTION –
In the unlikely event that a FIDI Affiliate defaults or goes bankrupt, up to 90% of your invoice total will be paid back to you, giving you the confidence to work with any FIDI partner.

DISPUTE RESOLUTION – Sometimes disputes between partners can happen. If it comes to it, you can avoid expensive legal costs and request FIDI's Industry Expert Panel evaluate the case and help you reach a resolution.

FIDI ACADEMY TRAINING –
Award nominated industry training available in digital and in person formats, allowing you and your staff to be trained to be the best.

FIDI CONFERENCE – Offers networking in a convivial environment and includes discussion panels on the latest industry trends, award-winning keynote speeches, social events in luxury settings, team building and more.

FIDI FOCUS MAGAZINE – FIDI's flagship publication covers hot topics and analyses of current trends affecting the international relocation industry and global mobility in general.

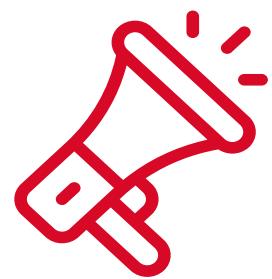
FIDI RESOURCES – FIDI shares the latest industry, immigration and customs guides and news so you are at the forefront of the latest key trends & developments.

FIDI PROFESSIONAL COOPERATION GUIDELINES – Act as a default SLA if you need one and helps you deliver an optimal service, providing a guideline on effective intercontinental moving processes.

FIDI CUSTOMS GUIDES – These handy guides give you updated information on the import and export regulations for over 140 countries.



FIDI ADVERTISING OPPORTUNITIES



Promote your company

You can publicise your company on the “Find a FIDI Affiliate” section of the FIDI website, which offers different opportunities for you to promote key business information and services.



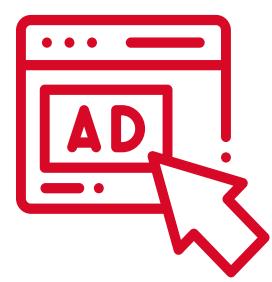
FIDI Blog

Share FIDI's blog posts via social media platforms. FAIM's strong positioning is driving private and corporate clients as well as RMCs to partner with FIDI affiliated companies.



FIDI Focus

FIDI Focus is published online and physically, a vital news resource for the FIDI Community for the latest industry news, trends, opinion and a unique advertising portal for our Affiliates.



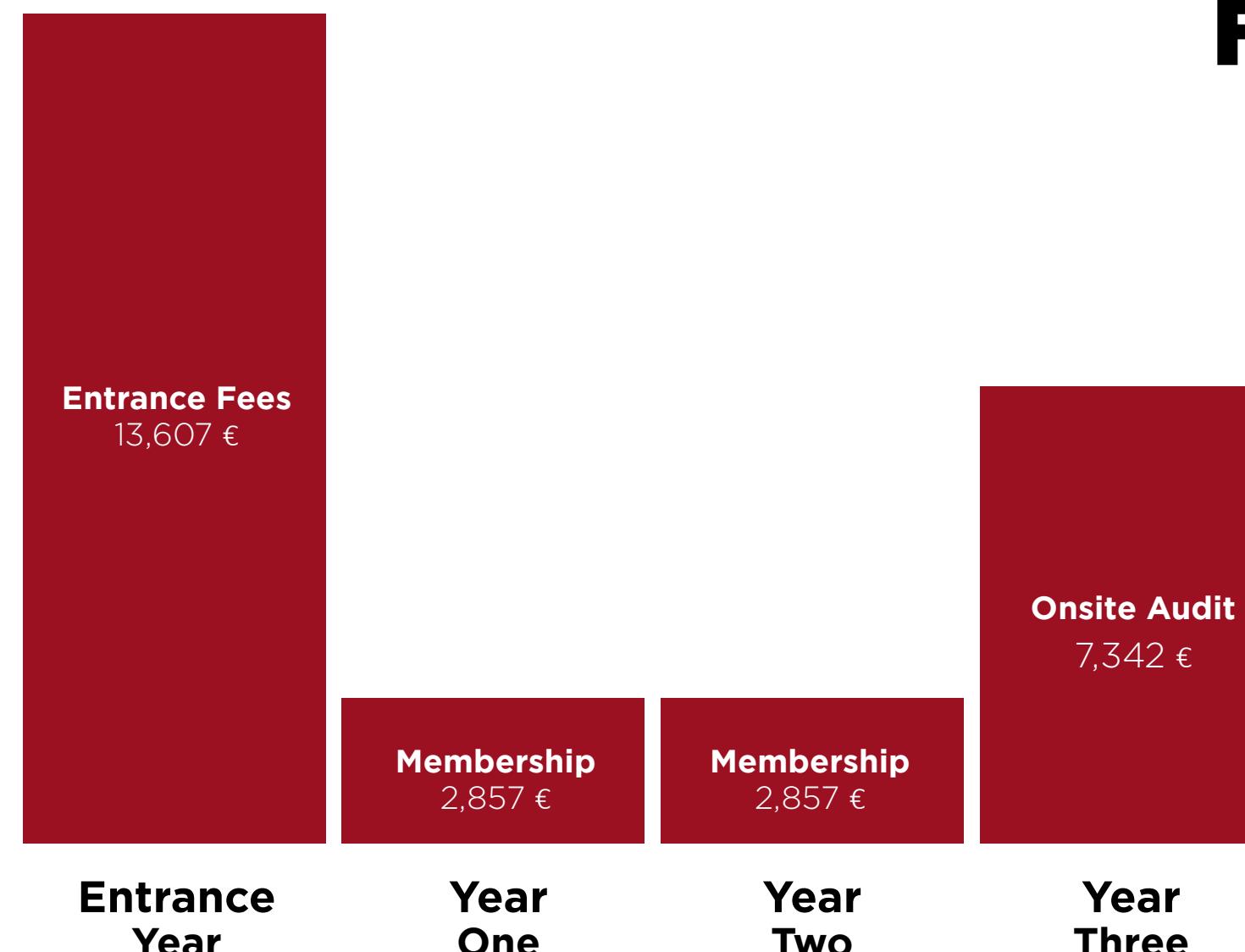
Sponsorship & Advertising

FIDI Conference sponsorship and advertising opportunities allow you to showcase your services to new and existing partners.

[EMAIL US...](#)

FIDI MEMBERSHIP

FEES OVERVIEW

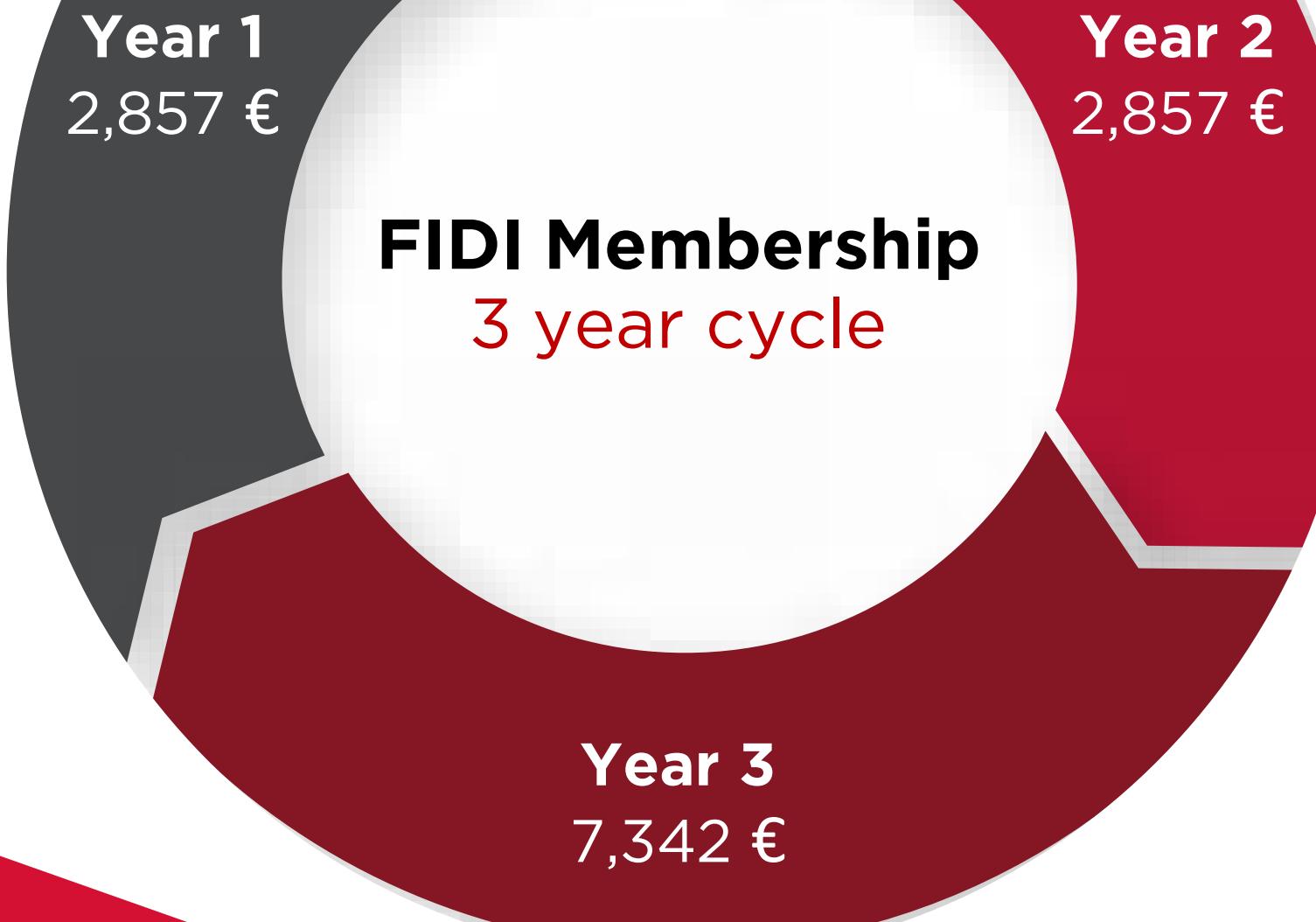


FIDI membership costs €4,133 per cycle year, less than €11 per day.

*the cost calculation does not take into account the reduced Remote Audit Scheme, launched in 2021 due to the COVID-19 pandemic.



FIDI Membership 3 year cycle



In the initial entrance year, applicants are required to pay entrance fees, the FAIM Audit Procedure and annual membership fees*.

The 3 year cycle breakdown

- ✓ FAIM follows a 3 year audit cycle.
- ✓ Years 1 and 2 membership fees are 2,857 EUR per annum.
- ✓ Year 3 costs increase to 7,342 EUR to include the 3 yearly FAIM audit costs.
- ✓ The 3 year cycle will repeat throughout your FIDI Affiliation.

OPTIONAL EXTRA SERVICES

These optional modules can be subscribed to during the application process.

For additional information, please contact the FIDI membership team via fidi@fidi.org.

BRANCH AFFILIATION

We offer Affiliates, with branches located in the same country as their FAIM audited head office, the opportunity to add additional offices to FIDI at a very low annual cost of only 500 EUR. Those offices are also eligible to full FASI protection for a small contribution of 150 EUR per annum*.

Your affiliated Branches will be displayed as fully affiliated offices in the FIDI Directory. Affiliated Branches are entitled to free and full access to FIDI Services.

FAIM DSP MODULE

If you offer DSP services, The FAIM DSP Module allows you to prove your commitment to quality by having the DSP services independently audited.

At the low cost of 1025 EUR, it is possible to have the audit on the same day as your scheduled FAIM audit. A separate certificate will be issued for your DSP entity. There is also the possibility to have a standalone FAIM DSP audit, at an additional cost.

The following DSP core services are eligible under the FAIM DSP accreditation scheme* :

- ✓ **Orientation**
- ✓ **Home Search**
- ✓ **School Search**
- ✓ **Settling-in**
- ✓ **Departures**
- ✓ **Other specific DSP Services**

*Please note, there will be an additional FAIM audit fee of 250 EUR to check the Branch responsibilities during the 3 yearly FAIM Audit, irrespective of number of Branches.

* Affiliates must meet full pre-requisites to be eligible.

READY TO APPLY?

Fill in the FIDI Application at:

www.fidi.org/fidi-membership-application-form

WANT TO KNOW MORE?

T: +32 2 426 51 60

E: fidi@fidi.org

FIDI Global Alliance
Fountain Plaza Building 501, 1st Floor
Belgicastraat 1
1930 Zaventem
Belgium

