

DON'T RELY ON  
LUCK FOR YOUR  
RELOCATION  
SERVICES



**RELY ON FAIM**



A world of services  
**designed for your business!**

# DONT RELY ON LUCK FOR YOUR RELOCATION SERVICES

International relocation can be a tricky business.

You need to know that you can rely on your partners, each step of the way.

FAIM certified relocation companies can give you what you most need:  
**peace of mind.**



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# THE FAIM QUALITY STANDARD

**The FAIM Quality label is an exclusively developed quality certification for professional international movers and relocation companies.**

With over 600 members worldwide, FIDI Affiliates can rely on a large network of partner companies, who all follow the same strict quality criteria to ensure all around global quality service.

- ✓ Developed by FIDI Global Alliance
- ✓ Financial and operational standards
- ✓ Independently audited by EY (Ernst & Young)
- ✓ Globally recognised, thoroughly unique





# WHY CHOOSE A FAIM ACCREDITED COMPANY

## PEACE OF MIND

- ✓ Minimise the chances of expensive mistakes.

## SERVICES GOING THE EXTRA MILE

- ✓ Smooth moving process from start to finish.

## EXPERT ADVICE FROM STAFF

- ✓ Highly trained and experienced staff.

## CONSISTENCY WORLDWIDE

- ✓ Everybody involved in the move follows the same strict quality standards.



# FAIM CRITERIA

## CONSISTENT QUALITY OF SERVICE

- ✓ Operational services
- ✓ Quality procedure

## SUPPLY CHAIN PERFORMANCE

- ✓ Control of the supply chain

## FINANCIAL STABILITY

- ✓ Checked on a yearly basis

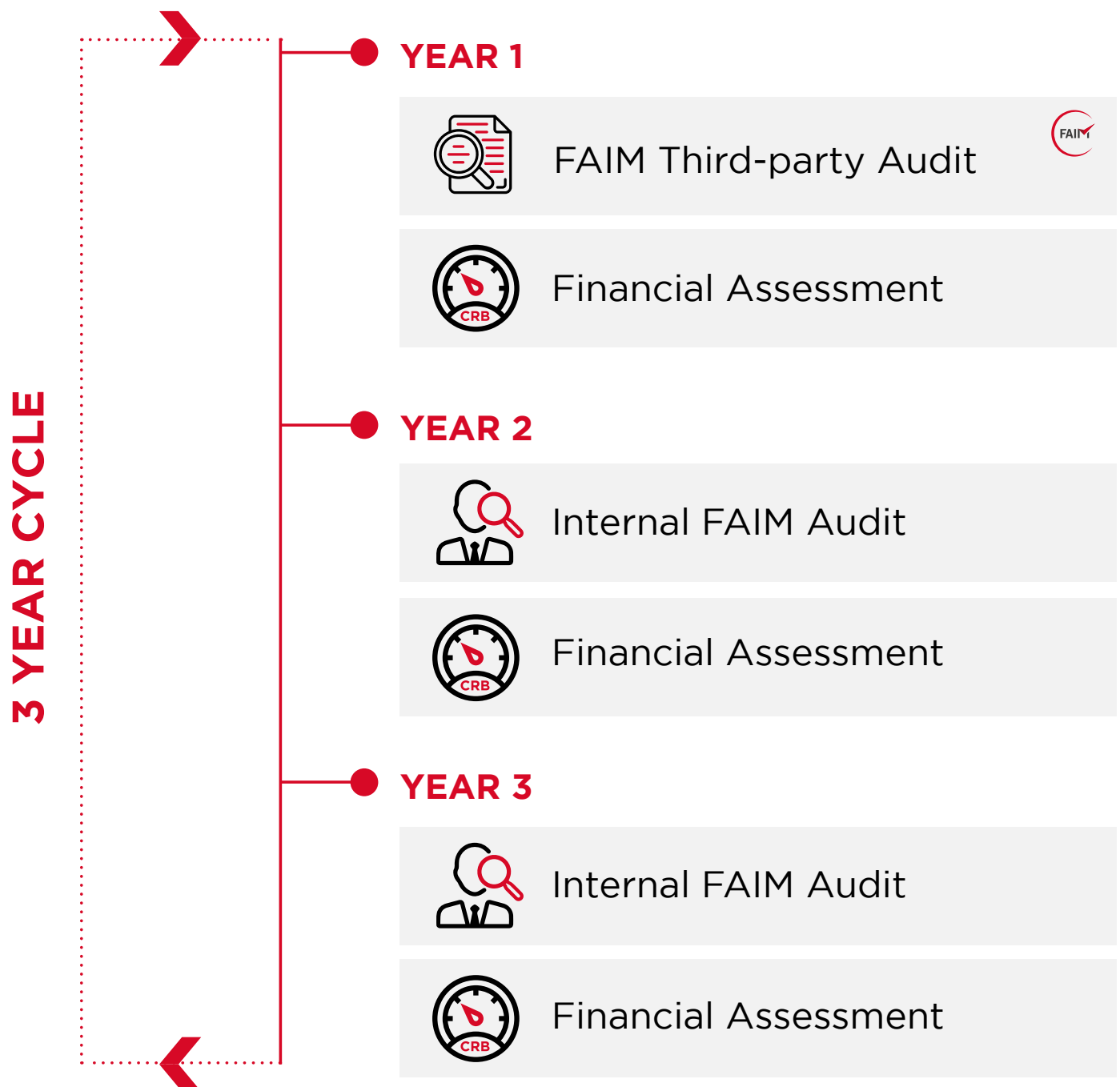
## INDUSTRY STANDARDS & INTERNATIONAL REGULATIONS

- ✓ Anti-Bribery and Anti-Corruption charter (ABC), and Anti-Trust Charter
- ✓ Data protection principles



# AUDITING PROCESS

The FAIM compliance procedure follows a cycle, with an extensive third-party audit every 3 years. This audit process is performed by independent auditors, currently EY.



# FAIM 2022

FIDI is continuously developing new standards, making sure FAIM always lives up to customer demands.

Building further on the solid foundations of FAIM 3.1 and 3.2, the FAIM 2022 will launch in January 2023.

It responds to changing market requirements, like digital readiness, cybersecurity, or risk management and corporate sustainability.

## For more information:



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GLOBAL ALLIANCE