



## Import Customs Guide **MALAYSIA**

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GOODS	DOCUMENTS REQUIRED	CUSTOMS PRESCRIPTIONS	REMARKS
Used Household Goods	<ul style="list-style-type: none"> <li>▪ Copy Airway Bill.</li> <li>▪ OBL (express release preferred)</li> <li>▪ Copy of packing list.</li> <li>▪ Passport copy of shipper with photograph.</li> <li>▪ Copy of work permit and/or letter of employment confirming employment in Malaysia.</li> <li>▪ Identity card (IC) front &amp; back for returning Malaysian.</li> <li>▪ Copy of work permit or letter of employment from origin country from returning Malaysian.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Duty free for used personal and household goods, provided:</li> <li>▪ The shipper is the owner of the goods.</li> <li>▪ They have been in the owner's use and possession for a period of not less than 6 months.</li> </ul>	<ul style="list-style-type: none"> <li>▪ In accordance with the recent announcement from the Finance Ministry and the directive of The Royal Malaysian Customs Department (RMCD), a <b>6% Service Tax</b> will be applicable to companies offering logistics services in Malaysia effective from <b>1st April 2024</b>. As a responsible and compliant company, Intermovers will implement the 6 % Service Tax starting from 1st April 2024.</li> <li>▪ All PHE may be subject to 100% customs examination.</li> <li>▪ Customer need not be present when goods arrive.</li> <li>▪ Packing list must tally with goods packed.</li> <li>▪ All necessary documents with customer contact address and also stating if shipment is D/D or D/P, must be despatched well in advance to avoid delays.</li> <li>▪ Consign goods to shipper c/o destination agent.</li> <li>▪ Notify to Destination agent.</li> </ul>
Used personal and household goods - Diplomats/Embassy	<ul style="list-style-type: none"> <li>▪ Malaysian Customs form N°1 (8 copies).</li> <li>▪ Letter of authority.</li> <li>▪ OBL.</li> <li>▪ Packing list.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Duty free entry.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Only authorised persons from Embassy can sign documents.</li> <li>▪ Documents must be endorsed by the Embassy and after, be approved by the Ministry of Foreign Affairs before goods can</li> </ul>

<b>GOODS</b>	<b>DOCUMENTS REQUIRED</b>	<b>CUSTOMS PRESCRIPTIONS</b>	<b>REMARKS</b>
			be cleared. Can take 2-3 weeks.
<b>New furniture, new personal and household goods</b>	<ul style="list-style-type: none"> <li>▪ Original invoice with value stated.</li> <li>▪ Malaysian customs form N°1.</li> <li>▪ Letter of authority.</li> <li>▪ OBL.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Subject to payment of customs duty.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Inform destination agent if items are new, to avoid any delay.</li> </ul>
<b>Antiques</b>	<ul style="list-style-type: none"> <li>▪ Requires import permit from National Museum applied by owner himself.</li> </ul>		
<b>Precious metal objects</b>		<ul style="list-style-type: none"> <li>▪ Subject to payment of customs duty.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Type of objects needs to be known.</li> </ul>
<b>Presents &amp; Souvenirs</b>		<ul style="list-style-type: none"> <li>▪ Same as above.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Whether goods are subject to payment of customs duty is up to the discretion of the customs.</li> </ul>
<b>Motorcars, motor cycles, vehicles</b>	<ul style="list-style-type: none"> <li>▪ Original registration card/certificates of the vehicle.</li> <li>▪ Original insurance certificate.</li> <li>▪ Original invoice (for new vehicles).</li> <li>▪ Original import permit.</li> <li>▪ Original B/L.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Motor vehicles are subject to import duties and taxes ranging from 150% to 300% depending on the cc.</li> </ul>	<ul style="list-style-type: none"> <li>▪ The owner must obtain his own permit from the Malaysian Ministry of International Trade before importation of the vehicle.</li> </ul>
<b>Machines, appliances and equipment</b>	<ul style="list-style-type: none"> <li>▪ Original invoice with value stated for items less than 6 months old. The customer is advised to keep the document in case it is requested by customs authorities during the clearance process.</li> <li>▪ Malaysian customs form N°1.</li> <li>▪ Letter of authority.</li> <li>▪ OBL.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Subject to payment of customs duty.</li> <li>▪ Request to know type of machine/appliance and equipment, as import permit may be required.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Malaysia uses 220-240 volt electricity.</li> </ul>

<b>GOODS</b>	<b>DOCUMENTS REQUIRED</b>	<b>CUSTOMS PRESCRIPTIONS</b>	<b>REMARKS</b>
<b>Telecommunications equipment</b>	<ul style="list-style-type: none"> <li>▪ Import permit required from Telecom Malaysia before such goods are imported.</li> </ul>	<ul style="list-style-type: none"> <li>▪ To apply for permit, fax details to your agent:               <ul style="list-style-type: none"> <li>▪ Model/type.</li> <li>▪ Serial number.</li> <li>▪ Country of origin.</li> <li>▪ Reasons for importing into Malaysia.</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>▪ This includes fax machines, cordless phones, cellular phones, modems, answering machines etc.</li> </ul>
<b>Alcohol</b>		<ul style="list-style-type: none"> <li>▪ Alcohol is subject to high duties/taxes in Malaysia.</li> <li>▪ Duties/taxes vary from 150% to 250% (estimated) of value of goods, or about US\$ 30 – US\$50 per litre, depending on the alcoholic contents.</li> <li>▪ The same process applies for diplomats. Contact your local embassy/local destination agent for information prior to shipping.</li> </ul>	<ul style="list-style-type: none"> <li>▪ There is no tax-free allowance for alcohol arriving in unaccompanied shipments.               <ul style="list-style-type: none"> <li>▪ If a shipper wishes to import alcohol a separate inventory needs to be done detailing each bottle (brand, country of origin, alcohol content, and container size) and that inventory submitted to the destination agent so that they can apply for an import permit.</li> <li>▪ This can take several weeks and is not always approved.</li> <li>▪ It is strongly recommended that shippers do not include alcohol in their shipments.</li> </ul> </li> </ul>
<b>Firearms, dangerous weapons, imitation firearms and fireworks, explosives, foodstuffs</b>		<ul style="list-style-type: none"> <li>▪ Importation prohibited unless special authorisation is obtained.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Mandatory death sentence if convicted for illegal possession of firearms.</li> <li>▪ Swords require an import permit applied for by owner.</li> </ul>
<b>Plants</b>	<ul style="list-style-type: none"> <li>▪ Airway Bill.</li> <li>▪ Original import permit.</li> <li>▪ Original health certificate.</li> </ul>	Subject to payment of customs duty.	<ul style="list-style-type: none"> <li>▪ Must get approval from the Ministry of Agriculture and need to be sent as a separate shipment.</li> </ul>
<b>Pets</b>	<ul style="list-style-type: none"> <li>▪ Require health certificate or veterinarian certificate from origin country.</li> <li>▪ Need details to apply import permit:               <ul style="list-style-type: none"> <li>▪ Age/breed/sex/colour.</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>▪ The following breeds are prohibited to enter/be imported into the country:               <ul style="list-style-type: none"> <li>▪ Dogo Argentina, Fila Brazilziro, Japanese Tosa, Pit bull Terrier and American Pit Bull.</li> </ul> </li> <li>▪ The following breeds can enter/be imported into Malaysia under special permit approve</li> </ul>	<ul style="list-style-type: none"> <li>▪ Allow at least three working weeks for the government veterinary doctor to processing the approval of the permit.</li> <li>▪ An import permit is required and must be obtained before arrangements can be made to forward the pets. The following information must be communicated in order</li> </ul>

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		<p>from the government veterinary prior arrival in KLIA:</p> <ul style="list-style-type: none"> <li>▪ German Shepherd, Dobermann, Rottweiller, Belgian Shepherd, East European Shepherd, Bull Mastiff, Bull Terrier and Canary Dog.</li> <li>▪ Documents require for application for this special permit is as follows: <ul style="list-style-type: none"> <li>▪ Must not be less than six months at the time of importing.</li> <li>▪ Require micro chipped proof.</li> <li>▪ Owner local address (the residence here must be available for veterinary inspection).</li> <li>▪ Letter from the owner confirming the following: <ul style="list-style-type: none"> <li>▪ Dog is family pet.</li> <li>▪ Dog is not for breeding or for sale.</li> <li>▪ Dog will be kept in the compound at all times.</li> <li>▪ Dog will be muzzled and leashed when not in the compound.</li> <li>▪ Two copies of latest picture of the pet.</li> </ul> </li> </ul> </li> </ul>	<p>to obtain the permit:</p> <ul style="list-style-type: none"> <li>▪ Name of the pet/breed/sex/colour/age and copy of health certificate.</li> <li>▪ Name of owner and local contact.</li> <li>▪ Arrival date of the pet.</li> <li>▪ Whether pet will be travelling as cargo or with the owner.</li> <li>▪ Quarantine at government quarantine station upon arrival for 7 days.</li> <li>▪ House quarantine (subject to approval of the veterinary at the quarantine station, which has to be applied by owner during his visit to the pet).</li> <li>▪ Quarantine period is 7 days. It is required to report well in advance in order to book kennel/quarantine space.</li> </ul>
<p><b>Video tapes</b></p>	<ul style="list-style-type: none"> <li>▪ Titles and story of tapes/CDs.</li> <li>▪ Duration.</li> <li>▪ Actor names.</li> <li>▪ Genre.</li> </ul>		<ul style="list-style-type: none"> <li>▪ All videotapes and CDs can be subject to censorship through the Government Film Censor Board, which will view all tapes/CDs before release.</li> <li>▪ This will take approximately two to three weeks without any guarantee of return if not allowed to be viewed in the country.</li> <li>▪ A fee of US\$3.00 per tape will be charged for this service.</li> <li>▪ Instances of this happening are rare however shippers need to be aware that it may happen.</li> </ul>

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<b>Prohibited importation</b>		<ul style="list-style-type: none"> <li>▪ Narcotics, drugs e.g., opium, heroin, morphine and marijuana.</li> <li>▪ Goods of Israeli origin.</li> <li>▪ Obscene and pornographic materials.</li> <li>▪ Daggers and flick-knives.</li> </ul>	<ul style="list-style-type: none"> <li>▪ For possession of drugs, there is a mandatory death sentence.</li> <li>▪ The Malaysian Government does not differentiate between hard and soft drugs. The penalties are the same.</li> </ul>
<b>Solid wood packing material</b>		<ul style="list-style-type: none"> <li>▪ With effect from October 2009, please indicate "ISPM NO. 15 - Certificate is compulsory to be provided" in your PO if the goods are to be packed with wood (using pallet, crating or similar).</li> <li>▪ Overseas suppliers are to ensure the wood is properly treated.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Treatment of WPM should be done only by accredited treatment companies or service providers registered under Malaysian Fumigation Accreditation Scheme (MAFAS).</li> <li>▪ All WPM should be marked to certify that it has been subjected to an approved treatment.</li> <li>▪ The markings in any colour except red and orange should be permanent and no stickers are allowed.</li> <li>▪ Inform your suppliers to ensure that the WPM is treated prior to importation.</li> </ul>



The FIDI Global Alliance

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Tel.: +32 2 426 51 60  
Email: [fidi@fidi.org](mailto:fidi@fidi.org)

[www.fidi.org](http://www.fidi.org)